

# CHARLES G FORREST

## 21CL Consulting LLC

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### SUMMARY OF QUALIFICATIONS

Thirty-five years of experience in academic and research libraries  
Project manager for many library construction and renovation projects  
Library juror for architecture and interior design awards  
Published author and consultant; regular presenter at conferences, workshops and institutes

### SERVICES FOR ACADEMIC AND RESEARCH LIBRARIES

Visioning, needs assessment, and programming for new construction, additions, renovation, and remodeling  
Plan and facilitate staff and user community engagement including meetings, workshops, and surveys  
Support development of technology-enabled group and collaborative learning spaces  
Assess needs for physical collection growth including compact shelving and high density offsite facilities  
Review and evaluate building program documents, design drawings, and specifications

### CURRENT AFFILIATION

21<sup>st</sup> Century Libraries Consulting, LLC, Asheville, North Carolina  
2016- Principal and Owner

### PROFESSIONAL CAREER

Emory University, Atlanta, Georgia  
*Woodruff Library*  
2008-2016 Director, Library Facilities (retired May 2016)  
2005-2008 Library Planning Officer and Director, Library Planning and Assessment  
2001-2005 Director, Library Facilities Planning and Construction  
1992-2001 Director, Planning and Budget  
*Candler Library*  
1988-1992 Director, Instructional Support Services  
University of Illinois at Urbana-Champaign  
*Undergraduate Library*  
1983-1988 Assistant Undergraduate Librarian and Media Coordinator  
University of Illinois at Chicago  
*Library of the Health Sciences*  
1982-1983 Head, Multimedia Services  
1980-1982 Multimedia Reference Librarian

### SELECTED PROFESSIONAL ACTIVITIES

Member. American Library Association (ALA); Association of College and Research Libraries (ACRL); Core (a division of ALA); North Carolina Library Association (NCLA).

Adjudication. Library juror, American Institute of Architects/American Library Association (AIA/ALA) biennial Library Buildings Awards Program, 2005, 2009, 2013; library juror, American Library Association/International Interior Design Association (ALA/IIDA) biennial Library Awards Program, 2012; juror, *Library Journal* New Landmark Libraries (Academic) series, 2012.

### SELECTED RECENT PRESENTATIONS & PUBLICATIONS

*Publication. Beyond the Information Commons: A Field Guide to Evolving Library Services, Technologies, and Spaces, 2<sup>nd</sup> ed*, edited by Charles Forrest & Martin Halbert. Lanham/Boulder/New York/London; Rowman & Littlefield, 2020.

*Publication. "The Library Service Center: A Collaborative Partnership for Legacy Collections and Programme Innovation" in Library Design for the 21<sup>st</sup> Century: Collaborative Strategies to Ensure Success (IFLA Publications 179)*, edited by Diane Koen & Traci Engel Lesneski. Berlin/Boston; Walter de Gruyter, 2019. (133-142)

*Presentation. "Comfortable Library Environment: Key Technological and Technical Solutions."* Keynote presentation at the 5<sup>th</sup> annual International Congress "The Library as a Phenomenon of Culture", sponsored by the National Library of Belarus, Minsk, Belarus, October 18, 2018.

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### SELECTED PROJECTS

PROJECT	Project Type	Date	Status	Role	Sq Ft	Budget
<b>Virginia Commonwealth University &amp; Virginia State Records Center</b> Richmond, Virginia	New Construction	2020	Planning business model for shared offsite storage	Consultant to Library (21CLC)	TBD	TBD
<b>Jackson Library</b> University of North Carolina Greensboro, NC	Library master planning	2017	Visioning and community engagement	Consultant to Library (21CLC)	214,000	\$60M
<b>Jack Tarver Library</b> Mercer University Macon, Georgia	Renovation Planning	2017	Visioning and master planning	Consultant to Library (21CLC)	15,000 est	TBD
<b>Robert W. Woodruff Library</b> Emory University, Atlanta, GA	Library master planning	2016	Completed Spring 2016	Staff	100,000 est	TBD
<b>Library Service Center of Emory University and Georgia Tech</b> Atlanta, Georgia	New Construction	2015	Completed Fall 2015	Staff	45,000 gsf	\$27M
<b>Rose Library for Manuscript, Archives and Rare Books</b> Emory University, Atlanta, Georgia	Renovation	2015	Completed Fall 2015	Staff	15,000 gsf	\$6.8M
<b>Robert W. Woodruff Library Learning Commons</b> Emory University, Atlanta, GA	Renovation	2014	Completed Summer 2014	Staff	12,000 nsf	\$650K
<b>University of North Texas Libraries</b> Denton, Texas	Renovation Planning	2014	Staff workshops April 2014	Independent consultant to Library	218,000 nsf	TBD
<b>Oxford College Library</b> Emory University Oxford, GA	Addition and Renovation	2013	Completed Summer 2013	Staff	27,000 gsf	\$10.5M
<b>Stack Tower Transformation</b> <b>Robert W. Woodruff Library</b> Emory University, Atlanta, GA	Multi-year renovation for compact shelving	2004-2013	Phase 5, 2013 Phase 4, 2009 Phase 3, 2008 Phase 2, 2007 Phase 1, 2004	Staff	13,000 nsf	\$2.9M \$2.4M \$2.2M \$2.1M \$2.0M
<b>Schaffer Library</b> Union College Schenectady, NY	Planning	2013	Site visit report; Phase 1 action plan	Independent consultant to Library	110,000 est	\$100K phase 1
<b>Willis Library</b> University of North Texas Libraries Denton, Texas	Master Planning	2010	Architect selection; staff workshop Oct 2010	Independent consultant to Library	218,000 nsf	TBD
<b>University of North Texas Libraries</b> Denton, Texas	Planning	2009	Facilities Report Dec 2009	Independent consultant to Library	218,000 nsf	TBD
<b>Georgia State University Library Transformation</b> Atlanta, GA	Renovation	2008	Completed 2008	Independent consultant to General Contractor	300,000 est	U/A
<b>Asa Griggs Candler Library</b> Emory University, Atlanta, GA	Renovation	2003	Dedicated Aug 2003	Staff	60,000 gsf	\$17.0M
<b>Robert W. Woodruff Library Ctr for Library and Info Resources</b> Emory University, Atlanta, GA	Addition and Renovation	1998	Dedicated Spring 1998	Staff	169,000 gsf	\$23.0M

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### BIOGRAPHY



Charles Forrest has more than thirty-five years of experience in academic and research libraries. After nearly a decade with the University of Illinois libraries in both Chicago and Urbana-Champaign, he came to Emory University in 1988 where he held a series of administrative positions in the Libraries, including director of instructional support services, director of planning and budget, and most recently director of library facilities. Charles retired from the University in May 2016.

While at Emory, Charles served as library project manager for many library construction and renovation projects, including the Center for Library and Information Resources, a major addition to Emory's main library completed in 1998. A member of the Committee on the Environment of Emory's University Senate for many years, Charles served as library project manager for the renovation of Emory's original main library, the Candler Library, completed in 2003, one of the first LEED-certified renovation projects on campus.

Charles has served three times as a library juror for the American Institute of Architects/American Library Association Library Buildings Awards. He has also served as a library juror for the American Library Association/International Interior Design Association biennial Library Building Awards, and as a juror for Library Journal's "New Landmark Libraries (Academic)" series.

Charles has been active in professional associations including: IFLA (International Federation of Library Associations and Institutions, Section for Library Buildings and Equipment); ALA (American Library Association, with a focus on ACRL [Association of College and Research Libraries] and LLAMA [Library Leadership and Management Association]); as well as other organizations such as GLA (Georgia Library Association), SCUP (Society for College and University Planning) and EDUCAUSE.

A published author and consultant, Charles is a regular presenter at conferences, workshops and institutes. He is currently principal and owner of 21<sup>st</sup> Century Libraries Consulting (21CLC) in Asheville, North Carolina.

